

Daphne.Duke

247169

From: Jocelyn.Boyd
Sent: Friday, October 11, 2013 12:53 PM
To: Daphne.Duke; Tricia.DeSanty
Cc: charles.terreni@terrenilaw.com; selliot@elliottlaw.us; John M. S. Hoefer (jhoefer@willoughbyhoefer.com); Hipp, Dawn
Subject: FW: We Need Your Help in Tega Cay

From: Kelly Macaluso [<mailto:kelkmac@comporium.net>]
Sent: Friday, October 11, 2013 12:51 PM
To: Haley, Nikki
Cc: Jocelyn.Boyd; tcwateradvisory@hotmail.com
Subject: We Need Your Help in Tega Cay

October 11, 2013

The Honorable Nikki Haley
Office of the Governor
1205 Pendleton Street
Columbia, SC 29201

Dear Governor Haley,

I know you have been hearing about our situation here in Tega Cay, and we understand that you are looking into the problem. Thank you in advance for your attention to this issue.

In case you would like to see exactly what our issue is, 'in a nutshell', I am linking two very short videos. The first video shows one of the massive sewage spills in May of this year (only 4 months after Utilities Inc (UI), dba Tega Cay Water Service (TCWS) testified in PSC hearing that they had no inflow/infiltration problems, and that the system was in good order. Having been there myself, I can tell you that **the adage "a picture speaks a thousand words" was never truer. You cannot even begin to imagine the disgust and horror of 100,000 gallons of sewage spewing into a community until you see it happening.**

Watch this 30 second clip and ask yourself: ***What if this sewage spill was in my neighborhood? What if it were my children that were found playing barefoot on the golf course right where this sewage had completely covered only a few hours prior?*** <http://youtu.be/Z2FSkAH37Lg>

RECEIVED
OCT 11 2013
PSC SC
MAIL / DMS

Sadly, if not for a small group of citizens who care enough about Tega Cay and Lake Wylie – this footage would NEVER have been seen. UI/TCWS continues to downplay all SSO's, as evidenced in Lisa Sparrows recent letter to you where she talks about spills as small as ¼ gallon. I have not seen any spills reported to DHEC for 16 oz. Even so, I doubt those are of concern of anyone in Tega Cay. We're more concerned with the spills that are hundreds and thousands of gallons. Worse, DHEC to this date has not required UI/TCWS to report sewage spills that back up into people's homes or on their private property. How is this? **Sewage that backs up into a home – soaking carpet, drywall and insulations, getting on furniture and belongings, releasing bacteria and toxins -- is a tremendous health hazard. Why are they not being made to report these to anyone?** The Tega Cay Water Citizen's Advisory (TCWCAC) has been contacted with at least ten such instances this year. How many more are there that have not notified TCWCAC, and why does DHEC not feel this is relevant when UI/TCWS is under a Corrective Action Plan?

Please take another half a minute and watch one more clip. These give a very clear, very real picture of what we are dealing with, contrary to the statements that continue to be made by Utilities, Inc.) **This video shows but one of the many, many violations of state and federal Clean Water / Water Pollution laws!** <http://youtu.be/hWYNIOTeBnw>

You have young children, so you can appreciate our concern for the health and safety of our community and residents – especially our children, sick and elderly, our guests that come to use our lake, the condition of our lake and the value of our properties. After watching this video of sewage pouring into our beautiful cove, let me ask: **How would you feel if you found out, as parents in Tega Cay recently did – that your children were swimming in a cove with sewage flowing into it, just on the other side of the small No Swimming Sign UI/TCWS dutifully posted?** Would you tolerate the fact that 1000 gallons of sewage was released on Labor Day Weekend and yet no notification to the community was made?

We just cannot understand why state regulatory agencies continue to allow this to happen. Not once or twice. Not just this year – but for more than a decade. **Imagine our frustration as these agencies continue to bow to this company, give rate increases and allow this abysmal operation to continue holding our community hostage.**

This cannot continue to occur, and the assertion by Utilities, Inc. that they should not be responsible for repairs to the system they have owned for 22 years is insane. There is clearly no plan in place for regular upgrading of the system they own. If there had been, and they began upgrades 2 decades ago, instead of milking profits while letting the infrastructure fall apart, we would not be having this conversation today.

PLEASE HELP US. Our problem is just not an old system. It is Utilities, Inc. and their standard of business.

We deserve better.

Most sincerely,

Kelly Macaluso

Kelly Macaluso
4075 Triton Drive
Tega Cay, SC 29708
704.322.2256
Kelkmac@comporium.net

cc: Jocelyn Boyd, SC Public Service Commission
Linda Stevenson, Tega Cay Water Citizens Advisory Council